

Tape transcript

This is Paper 4 Listening Test. There are 4 parts of the test. You will hear to each part twice. For each part, there will be time for you to go through the questions and time for you to check your answers. Circle your answers on the question paper. You will be given 2 minutes at the end of the test to check your answers.

PART 1

You have 1 minute to read the questions. For questions 1 to 7, you will hear people talking in 7 situations. Choose the correct answer A, B or C. You will hear each recording twice. Answer all questions.

There are 7 extracts in this section. You have 1 minute to look at questions 1 to 7.

Question 1

You hear a girl talking about her family trip to the amusement park.

Last Sunday, I visited an amusement park. This was actually a dream came true for me. There was a new roller coaster and I was very keen to try it out. I managed to persuade my mother, who was afraid of heights to ride with me. My sister decided to join us but my father refused to try it. So, he had to stand guard and watch our bags. The experience was indeed exhilarating.

1	Who did the girl get on the roller coaster with?
A	Her family.
B	Her father and sister.
C	Her mother and sister.

Question 2

You hear a talk on the benefits of swimming.

Swimming is an excellent aquatic exercise and can be done by most people throughout their life. It is a low-impact workout that has several mental and bodily health benefits all while being a good recreational activity. Swimming builds endurance, muscle strength, and cardiovascular fitness. In addition, it provides relief from the sweltering heat of the hot weather. It burns calories, tones up your muscles, decrease the risk of chronic illnesses, and help regenerate healthy cells. People can typically exercise longer in water than on land without increased effort and minimal joint or muscle pain. When in the water the body undergoes less physical stress thus releasing pressure from the joints.

2	We can exercise longer in water rather than on land because
A	our body undergo less physical stress.
B	swimming helps regenerate healthy cells.
C	swimming builds endurance and muscle strength.

Question 3

You hear a customer calling up a boutique about a blouse she bought.

Hi there! I bought a blouse from your boutique this morning. When I tried it on at home, it was too large and not comfortable. So, I would like to exchange it for a smaller size, maybe L. Oh, there's no stock left? I see. Can I change it for another design? Sure. I will go to your boutique tomorrow. Thank you very much.

3	What was the problem with the blouse bought by the customer?
A	There was no stock.
B	The design does not fit the customer.
C	It was too large and uncomfortable.

Question 4

You will hear a girl talking about peer pressure influence.

Choose your friends wisely as peer pressure has a strong impact especially on teenagers. Sometimes peer pressure can be positive. Thus, being with the right group of friends can help us determine our success and make good choices. We can limit negative peer pressure influence by choosing the right friends who can help us to be positive and successful. Friends who support your values can stand up for you when you are in a difficult situation.

4	The girl says that we can control negative peer pressure
A	by having a strong peer influence.
B	by having the right group of friends.
C	when our friends are always with us.

Question 5

You will hear a boy talking about the effects of plastic on the environment.

Do you know that a huge proportion of our rubbish is made of plastic which does not decompose like paper and other waste products? Plastic takes years to disappear from the land. In addition, many of the world's oceans and rivers are polluted by millions of plastic bags which are a danger to fish and other animals. Ducks and birds can get trapped in them and die.

5	Why is plastic harmful to our environment?
A	It disappears easily from the land.
B	It decomposes like paper.
C	It does not decompose.

Question 6

You will hear a lady talking about a car she has just bought.

Before buying my new car, I had spent a long time comparing the brands and user reviews. There are so many factors and of course, there is the price of the car itself and other costs including fuel and maintenance. It came down to safety for me in the end, and with this one having an anti-locking brake system, I can have a piece of mind on the road.

6	The main reason the lady bought the car was because of the
A	price of the car.
B	anti-locking brake system.
C	maintenance cost.

Question 7

You will hear a man being interviewed about a new mobile app he had coded.

I got my idea from my unpleasant experience buying my first house. I came up with EasyHouse app. EasyHouse is a mobile app that allows potential house buyers to easily search for an ideal house for sale in Malaysia by listing their preferences such as location, house type and even distance from their workplace. By using EasyHouse, your search is narrowed down faster and you no longer need to rely on advertisements or property agents.

7	What is the purpose of the mobile app?
A	To help people decide where to stay.
B	To help people find a suitable house to buy.
C	To help property agents advertise their businesses.

Now turn to Part 2. There is 1 extract in this section. You have 1 minute to look at questions 8 to 15.

Questions 8 to 15

You will hear a passage about Malaysia's Precious Malaysian Tiger. For questions 8 to 15, choose the correct answer (A, B or C).

You will hear each recording twice. Answer all the questions.

Malaysia's Precious Gem: The Malaysian Tiger

1 Do you know that there are two tigers in the National emblem of Malaysia? Tigers being traditional Malay symbols, originated from the earlier armorial ensign of the Federation of Malaya. The two rampant tigers supporting the shield symbolise strength and courage. Thus, it is not a surprise that our national football team, is formally known as Harimau Malaya or the Malaysian Tiger and the Malaysian national hockey team is called the Speedy Tigers. To add, even the iconic Johor Darul Takzim (JDT) football team, is known as the Southern Tigers. These names depict the fierce King of the Jungle.

2 On the contrary, the Malaysian tiger or its scientific name, Panthera Tigris Malayensis is an endangered species. A similar fate is also faced by other tiger subspecies such as the Siberian tiger and the Sumatran tiger. They are being hunted to the brink of extinction. Despite its **majestic** image, the Malaysian tiger prefers to stay concealed in the dense greenery, secretly stalking its prey and remain in solitude.

3 According to the World Wildlife Fund (WWF), agriculture is the greatest threat to tigers. Besides the loss of habitat, agriculture destroys the native vegetation which

results in the loss of food source for large herbivores. These large herbivores gradually migrate or die, resulting in lack of food for the tigers. An adult tiger needs to hunt and consume 50 large animals a year in order to survive. On the other hand, a tigress requires as many as 70 large animals to not only feed herself but also her cubs.

4 Another major threat to the Malayan tigers is the human-tiger conflict. Human activities such as agriculture, development and logging, intrude the few remaining tiger habitats, resulting in a conflict between the two species. These creatures lack of options to survive. So, they had no choice but to kill local cattle. As a result, this increases the possibility of deadly encounters between humans and tigers, leading to the hunting of the tigers.

5 Regardless of our fear of the Malayan tiger, we cannot help but to be awed by its beauty. Efforts are conducted by NGOs like 21st Century Tiger to protect tigers, particularly the Malayan tiger. Everyone needs to play their roles in order for such effort to be successful. One way is to stop the consumption of the tigers' body parts as well as contribute to agencies that work to preserve tigers. People's power can definitely change the world.

8	The two tigers in the National emblem of Malaysia symbolise.....
A	strength and patience
B	strength and bravery.
C	strength and hard work.

9	The word 'majestic' means
A	great.
B	beautiful.
C	fierce.

10	Other tiger subspecies are also facing extinction except
A	Bengal tiger.
B	Siberian tiger.
C	Sumatran tiger.

11	According to World Wildlife Fund or WWF, the greatest threat is
A	agriculture.

B	development.
C	Illegal logging.

12	What happens to the tigers when there is loss of large animals?
A	They eat local vegetation.
B	They lack of food source.
C	They hunt for humans.

13	A tigress eats more large animals compared to a male tiger because....
A	she needs more energy than a male tiger.
B	she needs to feed herself as well as her cubs.
C	she needs to guard her habitat.

14	What causes the conflict between tigers and humans?
A	Human activities intrude the tigers' habitat.
B	There are no longer trees around the tigers' habitat.
C	Local cattle wander into tigers' habitat.

15	What can we do to revive the Malayan tiger's population?
A	Visit the National Zoo.
B	Start a conservation centre for Malayan tigers.
C	Stop consuming tiger's body parts.

Now listen again.

PART 3 Questions 16 to 20

Now turn to Part 3. There are 5 extracts in this section. You have 1 minute to look at questions 16 to 20.

You will hear five short extracts in which people are talking about drones. For questions **16 to 20**, choose from the list (**A to G**) on what each speaker says. Use the letters only once. There are two extra letters which you do not need to use.

You will hear the recording **twice**. Answer all the questions.

SPEAKER 1

Drones are useful and fast for news coverage. For example, it gives you the best bird's eye view of accidents sites, natural disasters like flood or places where it is unreachable. It gives a more detailed view of what's happening even before the reporters reach the site.

SPEAKER 2

Drones are helping in the fight to save the planet's endangered species. Some African conservation parks are using these aircrafts and before too long other conservationists will be using them too. This is because drones can go anywhere and film anything or anybody, even poachers, people who hunt illegally.

SPEAKER 3

Drones are also handy in search and rescue mission. They could locate victims just anywhere. Most importantly, it could reduce the time in searching for the victims. Hence, more can be saved at a faster rate.

SPEAKER 4

Different drones are capable of traveling varying heights and distances. Very close-range drones usually have the ability to travel up to three miles and are mostly used by hobbyists. Thus, they could create great videos showing amazing view of local spots and discover hidden gems of our country.

SPEAKER 5

As drones can be controlled remotely and can be flown at any extreme distances and heights, they are perfect for some of the toughest jobs in the world. With the ability of some drones flying up to 3,000 feet in the air, they could be used for intelligence gathering, scientific studies and meteorological research.

Now listen again.

- A** Drones are used to locate victims of disasters and accidents faster.
- B** Drones are useful for news reports.
- C** High-technology drones could be controlled at extreme distance and height.
- D** Drones assist conservationists in their effort fighting against illegal hunters.
- E** Drones are cheaper and easier to deploy than manned aircraft.
- F** Interesting videos of spots in our country are created by hobbyists.
- G** Drones are fun to fly and a great hobby.

Speaker 1		16
Speaker 2		17
Speaker 3		18
Speaker 4		19
Speaker 5		20

That's the end of Part 3.

Now turn to Part 4. There is ONE extract in this part. You have one minute to look at questions 21 to 30.

PART 4

You will hear a personal shopper, Amy, talking about her job as a personal shopper. For questions 21 to 30, fill in the missing information in each numbered space. Use **NO MORE THAN ONE WORD** for each space.

You will hear the interview twice. Answer all the questions.

Hi! I am Amy and I am a personal shopper. What do I do as a personal shopper? Let me share some interesting facts about a personal shopper. I basically shop for others for a living. Generally, personal shoppers can shop for everything. We **assist** our customers to select items at a retail store. Most personal shoppers work part-time, with some working a few hours per day and others working a full day or two per week. As for me, I specialize in buying **clothing** and accessories.

I would be happy to deliver your clothes right to your doorstep, with a minimum delivery **fee** of RM30 within Johor Bharu. I could also courier the order to any part of Malaysia. I will try my best to help you to get the items that you want. If your items are not in **stock**, I will contact you via WhatsApp and email. I may suggest other available items. Then, I will proceed with the **purchase** after I have received an order confirmation from the client.

Otherwise, I will give you a refund. Do note that refund is only valid before I make the purchase. I won't provide a **refund** for items that have been confirmed and purchased. I do provide COD

or cash on delivery upon request but I have to strictly think about it. Most of the time, I might have to reject it.

Overall, as a personal shopper, I provide guidance and purchasing services to clients. This job is appointment driven, so I work irregular schedules. Sometimes, I work at **nights** and weekends. I process orders on behalf of my clients through discussions via telephone calls, messages or emails. Information is only logged in the order system after a discussion with the client.

I submit a comprehensive product information to my clients. This is to ensure that clients are satisfied with their items. I also suggest products following the **latest** trends. When a client, is dissatisfied with an item, I will help to make an exchange or replace the product with something more suitable.

As a personal shopper, I always maintain a professional approach with each client. It is my goal to provide the best customer service at all times. I need to have excellent communications and customer service skills. Besides, I have to manage my time efficiently to **meet** deadlines and have purchases ready for clients. Often, I manage multiple clients. So, I must be organised. Thus, I would be able to track what I am purchasing for each client. I use the latest digital devices and websites to showcase items to clients and manage administrative work.

Now listen again.

PERSONAL SHOPPER

A personal shopper (21) _____ customers to select items at a retail store. Most personal shoppers work part-time, with some working a few hours per day and others working a full day or two per week. They buy anything that their clients wish. As for Amy, she specializes in (22) _____ and accessories. Amy either personally delivers the items to her customer's house with a minimum (23) _____ of RM30 for those around Johor Bharu or courier them to other parts of the country. After confirming the availability of (24) _____, only then she will (25) _____ the item. (26) _____ is only available before any purchase is being done.

There will be a lot of discussion before any confirmation of order. As a personal shopper, Amy will ensure that her clients get the (27) _____ trends of products as to ensure satisfaction. As this job is appointment driven, Amy works irregular hours, either at (28) _____ or even weekends. All the clients' (29) _____ are processed via telephone calls, messages or emails. Most importantly, a personal shopper must be organised to ensure that they (30) _____ the deadlines on time and that all purchases are ready for multiple clients.

In short, being a personal shopper is fun. At the same time, it requires a lot of patience, communication with clients and the need to be organised.

That's the end of Part 4.

Now you have 2 minutes to check and copy your answers onto your answer sheet.

That's the end of Paper 4.

KERTAS JAWAPAN CALON (PAPER 4)

NAMA :

TINGKATAN:

PART 1	
No.	Blacken your answer
1	(A) (B) (C)
2	(A) (B) (C)
3	(A) (B) (C)
4	(A) (B) (C)
5	(A) (B) (C)
6	(A) (B) (C)
7	(A) (B) (C)
PART 2	
No.	Blacken your answer
8	(A) (B) (C)
9	(A) (B) (C)
10	(A) (B) (C)
11	(A) (B) (C)
12	(A) (B) (C)
13	(A) (B) (C)
14	(A) (B) (C)
15	(A) (B) (C)

PART 3	
No.	Blacken your answer
16	(A) (B) (C) (D) (E) (F) (G)
17	(A) (B) (C) (D) (E) (F) (G)
18	(A) (B) (C) (D) (E) (F) (G)
19	(A) (B) (C) (D) (E) (F) (G)
20	(A) (B) (C) (D) (E) (F) (G)
PART 4	
No.	Write your answer
21	
22	
23	
24	
25	
26	
27	
28	
29	
30	

